
Warranty Information

Stair Treads, Risers, Nosing's, Moldings, and Finishing Accessories Warranty

Features Warranted

Limited 10 Year Commercial Manufacturing Defects Warranty

The Community products including: Suburban Solid, Suburban Speckled, and Seamless Step, are backed by a Limited 10 Year Commercial Warranty for manufacturing defects as described below.

Limited 10 Year Commercial Wear Warranty

The Community products including: Suburban Solid, Suburban Speckled, and Seamless Step are backed by a Limited 10 Year Wear Warranty for excessive wear under normal usage in recommended applications. Excessive wear means the wearing away on the average of more than .0025" of flooring material per year during the warranty period.

Limited 5 Year Commercial Cracking Warranty

The Community products including: Suburban Solid, Suburban Speckled, and Seamless Step are backed by a Limited 5-year warranty against cracking of the nose.

Limited 5 Year Commercial Manufacturing Defect Warranty

The Community products including: Horizon Rubber & Vinyl Stair Treads, Nosing, Moldings, and Finishing Accessories are backed by a Limited 5 Year Commercial Warranty for manufacturing defects as described below.

Exceptions and Limitations

The Community rubber tile and sheet products are guaranteed to be free from manufacturing defects. If a defect occurs in your floor, upon verification of the defect, Community will authorize repair or replacement of the affected area without charge, with flooring of equal value and/or quality. If your floor was installed by a professional flooring installer/contractor, pursuant to Community installation instructions, Community will also pay reasonable professional labor costs to install your replacement floor if the defect is reported within the first year of the original purchase, and 50% if the defect is reported within the second year of the original purchase. Labor costs will not be reimbursed if the defect is reported within the third through final warranted year of the original purchase.

1. Limited commercial warranty applies from the date of purchase and only to the original owner of the floor.
2. Wear from chairs or other furniture without proper floor protectors will void the warranty.
3. Indentations, scratches or surface damage caused by improper maintenance, misuse, negligence, spike heeled shoes, pebbles, sand or other abrasives are not covered by this warranty.

Warranty Information

Exceptions and Limitations Continued

4. Subfloor irregularities can cause premature wear on the wear layer and will void the warranty.
5. Dissatisfaction or damage due to improper installation or installation contrary to Community's recommendations will void the warranty. Installation instructions are available on our website manningtoncommercial.com.
6. Labor on material installed with obvious defects is not covered by this warranty.
7. Labor costs on repair or replacement of material which was not originally professionally installed are not covered by this warranty.
8. Any discoloration or bond failure on Community products resulting from improper adhesive selection or application is not covered by this warranty.
9. Installation utilizing adhesives other than those recommended and approved by Community for Community flooring products may cause damage to the floor and void this warranty.
10. Problems due to moisture, mildew, alkaline substances or hydrostatic pressure in the subfloor are not covered by this warranty.
11. Using non-recommended floor care products may damage the floor and void the warranty.
12. Material degradation caused by petroleum-based chemicals such as Kerosene, oil, grease, etc. or animal fats.
13. Staining caused by tracked-in dyes, fertilizers, coal, tar or asphalt driveway sealers, oil drippings, fading or discoloration from prolonged excessive exposure to sunlight or heat.
14. Purchase of "seconds," "remnants," "mill trials," or other "irregular" (non-first quality) flooring material, or material not part of, or available in the regular Community product line are not warranted.

Note: If the Community floor fails to perform as stated in the applicable Limited Warranty, Community will, at its option: (i) repair without charge the affected flooring to conform to the warranty; or (ii) replace the affected flooring without charge, with flooring of equal value and/ or quality. Community will also pay for reasonable labor costs per the conditions stated above. Community will not pay for the removal or replacement of cabinets, appliances or other fixtures. Replacement floors are warranted only for the remaining time of the original warranty and are not warranted to match samples or marketing materials (i.e. photographs, website, etc) or match in color, dye lot and gloss with your existing floor.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE. UNDER THE TERMS OF THESE LIMITED WARRANTIES, COMMUNITY WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE. THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES. EXCEPT AS SET FORTH HEREIN, THERE ARE NOT EXPRESS WARRANTIES MADE BY COMMUNITY.

For more information, please contact Community Technical Services at technical@mycommunitydesign.com or visit mycommunitydesign.com.