
Warranty Information

Wall Base & Chair Rail Molding Warranty

Features Warranted

Limited 5 Year Commercial Wear Warranty

The following warranty conditions apply to first quality for Community's Suburban Base and Finishing Touch Wall Base, and Chair Rail Molding when installed in commercial applications in accordance with Community's Installation Instructions.

The Community Wall Base and Chair Rail Molding that you purchase is guaranteed to be free from manufacturing defects. If a defect is noted in your wall base or chair rail molding, upon verification of the defect, Community will authorize repair or replacement of the affected area. Reasonable labor costs, if installed by a professional flooring installer/ contractor, will be reimbursed at 100% if the defect is reported within the first year of the original purchase, and at 50% if the defect is reported within the second year of the original purchase. Labor costs will not be reimbursed if the defect is reported within the third, fourth, or fifth year of the original purchase. Community's obligations under this warranty are subject to the exclusions stated below.

Exceptions and Limitations

1. Material degradation caused by cuts, tears, punctures, soiling, discoloration, staining, or other abuse.
2. Delamination issues related to improper substrate preparation, excessive moisture in the substrate and improper leveling or patching compounds.
3. Improper installation - problems caused by uses and installation contrary to Community recommendations. Community installation instructions are available at mycommunitydesign.com
4. Material degradation caused by petroleum-based chemicals such as kerosene, oil, grease, etc. or animal fats.
5. Purchase of "Seconds," "Remnants," "Mill Trials" or other "irregular" (non first quality) flooring material, or material not part of, or available in, the regular Community product line.
6. Any damage such as burns, stains, cuts, scratches, scuffs, gouges, indentations, including lack of or improper protectors and furniture rests; staining caused by tracked-in fertilizers, coal, tar, or asphalt driveway sealers or oil drippings; fading or discoloration from prolonged, excessive exposure to sunlight or heat; and damage caused by other abuse or accident.
7. Labor on material installed with obvious defects.
8. Community warranties do not cover labor costs on repair or replacement of material which was not originally professionally installed.
9. Loss of luster or film build-up due to lack of or improper maintenance.
10. Any discoloration or bond failure on Community product resulting from improper adhesive selection or application.
11. Problems due to moisture, mildew, alkaline substances, or hydrostatic pressure.
12. Color, shade, or embossing deviations from samples or printed color literature.

Warranty Information

Exceptions and Limitations Continued

This warranty does not cover defects or damage to wall base or chair rail molding caused by (i) installation or maintenance that does not comply strictly with the guidelines set forth in Community's Installation Instructions and Maintenance Instructions, (ii) abuse (e.g. abrasives like steel wool to scour the floor, sliding heavy objects across the product without proper protection), or (iii) severe accidents (e.g. fire, burns).

This warranty covers water damage from normal use, excluding natural disasters. This warranty applies only to the original purchaser and installation site(s) and is not transferable. This warranty is valid for commercial installations. Any area that receives replacement wall base or chair rail molding must be cleared, at the consumer's expense, of any equipment, furnishings, partitions, etc., that have been installed or put into place over the wall base or chair rail molding subsequent to the original installation. This warranty does not cover wall base or chair rail molding installed with obvious visual defects.

Note: If there is a manufacturing defect, you must immediately provide written notice of such defect, together with proof of purchase to the flooring contractor from whom the wall base or chair rail molding was purchased. This notice must be received by the flooring contractor within the warranty period from the date of purchase. The flooring contractor will notify technical@mycommunitydesign.com who will arrange inspection of the wall base or review the complaint with the dealer. Should this inspection or review indicate an obligation on the part of Community, such obligation will be satisfied through your flooring contractor.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE. UNDER THE TERMS OF THESE LIMITED WARRANTIES, COMMUNITY WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE. THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES. EXCEPT AS SET FORTH HEREIN, THERE ARE NOT EXPRESS WARRANTIES MADE BY COMMUNITY. Please note: some jurisdictions do not permit the exclusion or limitations on incidental and consequential damages or limitations on how long an implied warranty lasts, so these limitations may not apply.

This Warranty gives you specific legal rights, and you may also have other rights, which vary by state. The terms of, and remedies available under, this Warranty can only be modified or extended if expressly authorized, in writing, by an authorized representative of Community.

For more Information, please contact Community Technical Services at technical@mycommunitydesign.com or visit mycommunitydesign.com.